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T.R.A. DOCKET ROOM

November 1, 2004

Mr Eddie Roberson
Chief, Consumer Service Division
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

Re Alleged Violations of Tenn. Code Ann. § 65-4-125(b) and Rules of
Tennessee Regulatory Authority, Chapter 1220-4-2- 58, By AT&T
Communications of the South Central States, LLC
Docket No. 04-00172

Dear Eddie:

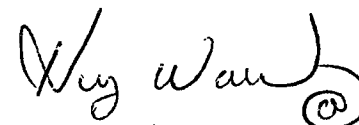
Per Section 8 of the Settlement Agreement in the above-captioned docket, this letter is to verify that the total number of Tennessee consumers that were adjusted as a result of the billing error was 29,387 with a total adjustment amount of \$313,122.

A confidential list of the total adjusted accounts is available at my office. If you or a member of your staff would like to review this list, feel free to give me a call.

Very truly yours,

BOULT, CUMMINGS, CONNERS & BERRY, PLC

By.


Henry Walker

HW/pp